

# bon

## Terms and Conditions

### ORDERS

All orders must be submitted in writing. A purchase order or a **bon** quote signed and dated by the purchaser, can be used.

### PRICES

Prices are Net or List and are all FOB point of origin. Point of origin will be designated on the written confirmation of the order. Prices do not include shipping charges, storage, local delivery, uncrating, installation, packing, crating charges, or sales tax. Quoted prices are valid for 30 days unless other arrangements are made in writing. Prices are subject to change without notice.

### TERMS

A 50% deposit is required for all orders, except for in-stock or fabric orders. For these orders payment in full is required. The balance is due in full upon completion, 7 days prior to estimated shipping date. Balances remaining unpaid after 30 days from the date of invoice are considered delinquent and subject to a combined interest and service charge. Bounced checks are subject to \$30.00 surcharge.

### CONFIRMATION

All orders are final upon written confirmation and supersede all prior oral or written statements. A 25% service charge will be incurred for any standard line item canceled after production begins and only with prior written approval from **bon**. Custom orders cannot be cancelled after production begins. All orders are subject to availability. Shipping dates on any quotation or acknowledgement are estimates only.

### CHANGE IN ORDER

Changes in any order are subject to prior written approval by **bon**. Changes may increase cost and cause delay in shipping.

### LEAD TIME

Lead times are from the following: Receipt of 50% deposit. Finish specification or approval of finish sample or drawings.

### SHIPPING

Shipments are released at FOB point of origin to the purchaser's carrier in good condition. Title and all risk of damage or loss are transferred to the purchaser at that moment. **bon** will not assume any responsibility for loading, transit, or storage. Purchaser must provide the exact details of shipping arrangements on their written order. If no carrier is designated **bon** will use its best judgment in selecting a "best way" carrier on behalf of the purchaser, with no liability for such carrier. All orders must be picked up within 30 days from invoicing. **bon** is unable to store any merchandise past the 30 days. If for any reason you are unable to receive or pick up your merchandise within this period of time, you will be charged 3% of the total value of the items being stored each month. Moreover, **bon** will not be responsible for ANY minor or major damage done to your items stored past the 30 days period.

### RETURNS

No returns will be accepted without prior written authorization. Authorized returns must be shipped in accordance with shipping instructions provided by **bon**. Unauthorized returned merchandise will not be accepted and will be returned to the shipper freight collect. Any returned merchandise requiring repair maybe subject to additional charges. **bon** is not responsible for freight charges for returned merchandise.

### PRODUCT DESIGN

**bon** reserves the rights to change, modify, or improve designs, specifications and details without prior written notice. All measurements, wood finishes, wood stains, and fabric colors, etc. may have slight variations from **bon** showroom samples or displays. This inherently is part of custom materials and furniture manufacturing. Please be advised **bon** is not liable for these variances.

### LIABILITY

**bon** shall have no liability for any damage or injury resulting from any use of furnishings other than for their intended use, and in all events **bon** should be limited to the cost of the furnishing.

### ADDITIONAL NOTES

**bon** is not liable for any delays or inability to deliver any merchandise ordered when such a delay or inability is due to labor disputes, war, riot, and other acts of God, or any other cause beyond our control.